

June 1, 2012

To:

Marlene H. Dortch
Office of the Secretary

**Federal Communications Commission** 

445 – 12<sup>th</sup> Street, NW Washington, DC 20554

Administrator

**Universal Service Administrative Company** 

2000 L Street, NW, Suite 200

Washington, DC 20036

Minnesota Public Utilities Commission

121 7<sup>th</sup> Place East, Suite 350 St Paul, MN 55101-2147

RE:

WC Docket No. 10-90

Reporting Requirements Pursuant to 47 CFR § 54.313(a)(2) through (a)(6) and (h)

The attached information is being submitted by Alliance Communications Cooperative, Inc. (study area numbers 361405, 391657, 391405) pursuant to WC Docket No. 10-90 as specified in Public Notice DA 12-279 released on May 8, 2012.

Please contact me if you have any questions.

Sincerely,

Kari Flanagan

**Accounting Manager** 

Attachment

## 47 CFR § 54.313 Annual Report WC Docket No. 10-90

Name of Company: Alliance Communications Cooperative, Inc.
Address of Company: 612 3 <sup>rd</sup> Street, PO Box 349, Garretson, SD 57030
Study Area Code (SAC): 361405, 391657, 391405
Name and Title of Officer Certifying Information: Don Snyders, General Manager
§ 54.313(a)(2) – Outage Information  The Company did not have any outages in 2011 of at least 30 minutes in duration that affected at least ten percent of its end users or that affected a 911 special facility.
§ 54.313(a)(3) – Unfulfilled Requests for Service The Company did not have any unfulfilled service requests during the year 2011.
§ 54.313(a)(4) – Complaints The Company had 1.304 complaints per 1,000 connections (fixed or mobile) for the year 2011.
§ 54.313(a)(5) – Service Quality and Consumer Protection The Company certifies that it is complying with applicable service quality standards and consumer protection rules.
§ 54.313(a)(6) – Emergency Situations The Company certifies that it is able to function in emergency situations as set forth in § 54.202(a)(2). Specifically, the Company has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.
§ 54.313(h) – Incumbent Local Exchange Carrier Voice Rate Data Effective June 1, 2012 The Company has no residential rates (including states fees) that are below the Local Urban Rate Floor of \$10.00.
I, Don Snyders, certify that I am an officer of the company named above and that I can certify under penalty of perjury to the accuracy of the information provided herein and make the certifications required by § 54.313.
Signature of Certifying Officer
Don Snyders Name
General Manager Title
6/1/2012 Date
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